



MOH Certification Audit

In October 2011 a two day external audit was held at Cranford Hospice. We achieved excellent results with the following attainments:

- 14 standards met
- 0 standards not met
- 6 standards not applicable to our service
- 118 criteria full attained
- 7 criteria partially attained
- 76 criteria not applicable to our service.

The audit team commented that:

- There was a feeling of calm and a nice team feel
- Place is clean and fresh
- Training for volunteers is very thorough
- Good evidence of the multi-disciplinary team working together.

